Knox Winning Smiles

Dr. C. David Knox, P.A. Dentist 2404 Candler Road Decatur, GA 30032-6409 404-289-5660 www.knoxwinningsmiles.com



Everyone wins at Knox Winning Smiles!

Refer a friend to us and they will receive a \$20.00 discount off any treatment on their first visit. For each referral resulting in an appointment, you will receive a \$10 credit on your account!

Give a copy of this page to your friends or visit knoxwinningsmiles.com to print a coupon.

Health History Form

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E-mail: Today's Date:

American Dental Association www.ada.org

As required by law, our office adheres to written policies and procedures to protect the privacy of information about you that we create, receive or maintain. Your answers are for our records only and will be kept confidential subject to applicable laws. Please note that you will be asked some questions about your responses to this questionnaire and there may be additional questions concerning your health. This information is vital to allow us to provide appropriate care for you. This office does not use this information to discriminate.

| Do your gums bleed when you brush or floss? Are your teeth sensitive to cold, hot, sweets or pressure? Does food or floss catch between your teeth? Is your mouth dry? Have you had any periodontal (gum) treatments? Have you ever had orthodontic (braces) treatment? Have you had any problems associated with previous dental treatment? Is your home water supply fluoridated? Do you drink bottled or filtered water? If yes, how often? Circle one: DAILY / WEEKLY / OCCASIONALLY Are you currently experiencing dental pain or discomfort? What is the reason for your dental visit today? How do you feel about your smile? | and r | return No I I I I I I I I I I I I I I I I I I I | n thi | (Check DA is form to the re (X) your response Do you have as Do you have as Do you have so Do you have so Do you wear di | receptionist. ses to the follow araches or neck ny clicking, popir grind your teet ores or ulcers in dentures or partipate in active rechad a serious in ast dental exam: | pains?ping quest thyour mou | te of birth: ie: include area codes inswer to the qualitions. iscomfort in the auth? | Cell Pho () () () () () () () () () () | /es N 0 0 0 0 0 0 0 0 0 | o D D D D D D D D D D D D D D D D D D D |
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| Aedical Information | | | | | | | | | | |
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| Medical Information Please mark (X) your re | spons | e to ir | ndica | ate if you have o | or have not had | any of the | e following dise | eases or pr | oblem: | s. |
| | | | DK | | | | | Y | es N | 0 [|
| are you now under the care of a physician? | | | | | a serious illness, | the state of the s | | | | |
| hysician Name: Phone: Inclu | de area | code | | | the past 5 years as the illness or | | | | | 1 1 |
| ddress/City/State/Zip: | | | | ir yes, what wa | as the illness or | problem? | | | | |
| ource crystatorap. | | | | Ass core tables | | ennalis ander | | elan. | | |
| re you in good health? | | | | | or have you rec | | | | 0 0 | 1 1 |
| | | | food : | or over the counter medicine(s)? | | | | 6 :3 | | |
| as there been any change in your general health within ne past year? | | | | and/or diet sup | | itamins, n | natural or nerba | i preparat | ions | |
| yes, what condition is being treated? | | | | - | | | | | | _ |
| | | | | | | | | | | _ |
| ate of last physical exam: | | | | | | | | | | |

| o you wear contact lenses? | | | to the question) Y | Yes I | | | Do you use controlled substa | nces | (drug | ps)? 🗆 | No | |
|--|---|--------|---|--------------------------|--------------|--------------------|--|-------------|---------|---|-------|---------------|
| Are you taking, or have you ta | | | | | - | | | | | new, bidis)? | | |
| Pondimin (fenfiluramine), Redi ohen-fen (fenfiluramine-phent | ux (d | exph | enfluramine) or | | | | If so, how interested are you (Circle one) VERY / SO | in sto | oppin | g? | | |
| Are you taking or scheduled to nedications, alendronate (Fosa | max | e) or | risedronate (Actonel®) | | | | If yes, how much alcohol did | you | drink | in the last 24 hours? | | |
| or osteoporosis or Paget's dis | | | | | | | | cally | drink | In a week? | - | |
| since 2001, were you treated to begin treatment with the in Aredia® or Zometa®) for bone complications resulting from P | trave pair | enous | s bisphosphonates percalcemia or skeletal | | | | Number of weeks: | | | eplacement? | | |
| or metastatic cancer? | | | | | | | | | | | | |
| Date Treatment began: | | | | | | _ | | | | | | |
| loint Replacement. Have you Date: | u had | d an o | orthopedic total joint (hip, k | nee, | elbo | w, f | inger) replacement? | | .,,,,,, | | | |
| Allergies - Are you allergic to | or h | nave y | you had a reaction to: | Yes | Garger (tra) | DK | Metals | | | Yes | No | |
| o all yes responses, specify ty ocal anesthetics | pe o | or rea | cuon. | | | | | | | | | |
| Aspirin | | | | | ä | ö | | | | | | |
| Penicillin or other antibiotics_ | | | | | | | | | | | | 1 1 1 1 1 2 2 |
| Barbiturates, sedatives, or slee | | | | | | | Animals | | | | | |
| Sulfa drugs Codeine or other narcotics | | | | - | | | Food Other | | _ | | 100 | |
| | | | | 11000 | | - | following diseases or problem | c | | | | - 17 |
| | No | | | Yes | | DK | | No | DK | Yes | No | D D |
| Heart murmur | | | Anemia | | | | Chronic pain | | | Sleep disorder | | I |
| Mitral valve prolapse | | | Blood transfusion | | | | Diabetes Type I or II | | | Mental health disorders | | |
| Artificial heart valves | | | If yes, date: | California I | | | Eating disorder | | | Specify: | - | _ |
| Rheumatic fever | | | Hemophilia | | | | Malnutrition | | | Recurrent Infections | | |
| Cardiovascular disease | - | - | AIDS or HIV infection | | | | Gastrointestinal disease | | | Type of infection: | | L |
| Angina | H | | Arthritis Autoimmune disease | | | | G.E. Reflux/persistent | | | Night sweats | | |
| Arteriosclerosis | ŏ | | Rheumatoid arthritis | | Ö | | Ulcers | | | Osteoporosis | | |
| Congestive heart failure | | | Systemic lupus | _ | _ | _ | Thyroid problems | | | Persistent swollen glands | | |
| Coronary artery disease | | | erythematosus | | | | Stroke | | | in neck | | 1 0 |
| Damaged heart valves | | | Asthma | | | | Glaucoma | | | Severe headaches/ | | |
| Heart attack | | | Bronchitis | | | | Hepatitis, jaundice or | | | migraines | | |
| Low blood pressure | | | Emphysema | | | | liver disease | | | Severe or rapid weight loss | | |
| High blood pressure | | | Sinus trouble | | | | Epilepsy | 0 | | Sexually transmitted disease. | | |
| Congenital heart defects | | | Tuberculosis | | | | Fainting spells or seizures | | | Excessive urination | | 1 [|
| Pacemaker | H | П | Cancer/Chemotherapy/ Radiation Treatment | m | 0 | П | Neurological disorders If yes, Specify: | П | 14 | | | |
| Abnormal bleeding | - | Nad. | | | | - | ii yes, speciiy. | | | | | |
| Has a physician or previous de | entist | reco | mmended that you take an | tibiot | ics p | orior | to your dental treatment? | | | | | |
| Name of physician or dentist | maki | ng re | commendation: | | | | | | Pho | ne: | Т | |
| | ditio | n, or | problem not listed above th | at yo | u th | nink i | should know about? | | | | | |
| Please explain: | | | | | _ | | | | | | | |
| Do you have any disease, con Please explain: NOTE: Both Doctor and pa I certify that I have read and units or and that my dentist and | tien under nd hi o my ssion | t are | encouraged to discuss and the above and that the inf staff will rely on this information. I will not hold my defection. I will not hold my defection. | ny an forma nation | nd a | Il rein giver trei | levant patient health issues en on this form is accurate. I u ating me. I acknowledge that r other member of his/her staff, | prio | r to t | treatment. the importance of a truthful i | nealt | h |
| signature or Patienvilegal Gu | aruia | n; | | | | | Date. | | | | | |
| 2000 | | | FOR (| CON | /PL | ETI | ON BY DENTIST | | | | | |
| Comments: | | | | | _ | | | | | | | |
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DR. C. DAVID KNOX DENTAL AND ASSOCIATES

WELCOME TO OUR OFFICE. WE WILL DO OUR BEST TO MAKE YOUR APPOINTMENTS AS CONVENIENT AND PLEASANT AS POSSIBLE. IF AT ANY TIME YOU HAVE ANY QUESTIONS REGARDING YOUR TREATMENT, YOUR APPOINTMENTS OR FEES, PLEASE FEEL FREE TO ASK.

FOR ALL PATIENTS

THE UNDERSIGNED PATIENT AGREES TO PAY FOR ALL SERVICES AT THE TIME RENDERD. ANY UNPAID BALANCE IS SUBJECT TO A SERVICE CHARGE OF 1 AND ½ % PER MONTH OF THE DELINQUENT BALANCE, OR THE MAXIMUM ALLOWED BY LAW, WHICHEVER IS LESS.

THE UNDERSIGNED AGREES TO PAY ALL CONSEQUENT COLLECTION FEES, IN THE EVENT THE AMOUNT BECOMES DELINQUENT.

THE PATIENT HERBY ACKNOWLEDGES THAT THE SERVICES RENDERED AT THIS DENTAL OFFICE ARE NOT PAYABLE BY INSTALLMENTS, UNLESS OTHER SPECIFIC ARRANGEMENTS HAVE BEEN MADE IN WRITING AND SIGNED.

| SIGNED | DATE |
|--------------------------|---|
| PATIENT (IF MINOR | PARENT/GUARDIAN) |
| PA | TIENTS WITH DENTAL INSURANCE |
| ANY INFORMATION AND | C. DAVID KNOX TO FURNISH MY INSURANCE COMPANY WITH COPIES OF RECORDS HE MAY HAVE CONCERNING MY DENTAL F THIS AUTHORIZATION SHALL BE AS VALID AS THE ORIGINAL. |
| SIGNEDPATIENT (IF MINOR | , PARENT/GUARDIAN) DATE |
| KNOX D.D.S. P.A. FOR THE | REQUEST THAT PAYMENT BE MADE DIRECTLY TO DR. C. DAVID AMOUNT DUE ON ANY PENDING CLAIM OR DENTAL OF SUCH TREATMENT OR SERVICES RENDERED. |
| SIGNED PATIENT (IF MINOR | , PARENT/GUARDIAN) DATE |
| I HAVE READ | AND UNDERSTAND THE FINANCIAL POLICY |
| SIGNED | DATE |



WHAT IT MEANS TO BE A PATIENT AT OUR DENTAL PRACTICE

Our purpose is to provide the highest quality dental care to as many people as is possible, with very special attention given to your friends and family. In order to achieve that purpose we ask certain things of you.

- A. Since you are under our care and your dental health is our responsibility (as well as yours) we need to know of any problems or changes in your dental health. Always call our office anytime you have a question or a problem regarding the care of your teeth and gums. We are quite happy to provide you with the information you need, and no question is unimportant.
- B. Many Dental problems that exist are not visible to the eye. The Doctor is always looking for symptoms of problems below your gum and in hidden places. This is where x-rays and exams come in. It is a policy of our office that you have a 6-month exam. This is the only way we can be responsible for your teeth and gums, and give you the best care possible.
- C. Your 6-month exam will be done at your 6-month cleaning appointment. Once your full treatment is done you will be given a cleaning appointment 6 months from the last cleaning appointment. You will receive a reminder card in the mail, as well as a phone call one week prior to your scheduled time. It is our policy to confirm all appointments one day in advance. You are expected to arrive on time, as we have set aside this time for you. If any problems should arise, please give a 24 hours notice if the time needs to be changed. This way you can have a smooth and swift appointment.
- D. Our patients keep their APPOINTMENTS ONCE MADE. The doctor and staff have set the time for you and they have laid out a carefully prepared treatment plan for you. So, do your part by arriving on time for your appointment and we thank you in advance.
- E. There is a \$50.00 broken appointment fee.



F. It is our policy for our patients to pay for their service at the time it is given or in advanced if you wish. Our primary concern is that you complete your treatment plan. If financial arrangements are needed please see our Business Manager or Accounts Analyst. If you have dental insurance, you can utilize our service of having us fill out your insurance and file your claim. You sign the form authorizing the insurance company to pay us directly. However, if your insurance company fails to send payment on your behalf, the full debt of service is the patient's responsibility. Patients may also elect to pay us in full and have the insurance company reimburse them.

We have found that a great part of achieving our purpose mentioned above includes taking responsibility for the dental needs of your friends and family. Unfortunately, 50% of the population are not receiving dental care on a regular basis. A large part of this 50% are children. You can save someone else a lot on unnecessary pain and expense by telling them about our office, campaign, and purpose. Tell our staff about the people you know who need dental care. WE CAN HELP THEM! Welcome to our dental practice, we value you as one of our patients and will strive to give you optimum dental health.

| I HAVE READ, "WHAT IT MEA! | NS TO BE A PATIENT |
|----------------------------|--------------------|
| SIGNATURE | DATE |



Finance Policy

To our Valued Patients:

Today in our world of rising prices, we are trying to keep our fee increase to a minimum by implementing CLEAR and EXACT payment policies. This will help reduce our overhead, thus passing the savings along to our patients.

As in the past, and as a courtesy to you, we will continue to file your insurance claims. Our office will not file insurance claims for under \$100.00.

We offer the following payment policies:

- Cash, All Major Credit Cards, Checks.
- 10% Discount to all Senior Citizens (60 and over) on all services.
- Payment for services are made to the office at the time services are rendered.
- Patients having dental insurance will be required to pay their deductible and estimated portion of the fee at the time services are rendered. You will be responsible for any balance remaining after the insurance company has paid. We "quote" you an estimate only from the insurance company.
- If insurance has not made payment to this office within 45 days, then the responsibility of the debt falls to the patient to pay.
- We do not file secondary insurance claims, however we will be happy to show you how to file in order for you to be reimbursed.
- A \$50.00 FEE WILL BE CHARGED FOR ANY APPOINTMENT CANCELLED WITHOUT 24 HOUR NOTICE.
- RESERVATION FEE OF \$50.00 OR 10% OF THE TREATMENT WILL BE REQUIRED IF PATIENT HAS A HISTORY OF NOT SHOWING FOR AN APPOINTMENT. If the patient makes his/her appointment, amount is applied to your balance; however if appointment broken, the fees are not applied or refundable.
- Any account over 60-days that has not been paid will automatically be referred for legal collections. If that is necessary, please be advised the collection cost will be assessed to your balance and you will be responsible. FYI, this cost can increase your balance to as much as 33% - 50% more than the original amount.



| I have read the above polices | s and totally understand what is written. I agree i | to |
|-------------------------------|---|----|
| abide by these policies. | | |
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| D | Signed: | |



EMERGENCY PATIENT DISCLOSURE

DR KNOX'S OFFICE WILL MAKE EVERY EFFORT TO TFEAT YOUR EMERGENCY. YOU WILL BE WORKED INTO A SCHEDULE THAT IS ALREADY FILLED. BECAUSE OF MEDICAL/DENTAL REASONS OR SIMPLY THE LACK OF TIME, IT IS NOT POSSIBLE FOR EVERY EMERGENCY PATIENT TO HAVE HIS/HER EMERGENCY HANDLED ON THIS VISIT. WITH EVERY EMERGENCY PATIENT THERE WILL BE A \$25.00 CHARGE FOR X-RAY AND A \$75.00 CHARGE FOR THE EMERGENCY EXAMINATION. IN THE EVENT THAT TREATMENT CANNOT BE UNDERTAKEN, MEDICATION TO CONTROL DISCOMFORT WILL BE PRESCRIBED. ALL EMERGENCY FEES ARE PAID IN ADVANCE OF TREATMENT. NO EXCEPTIONS.

I UNDERSTAND THAT THE ACT OF SEEING ME IN MY STATE OF EMERGENCY WITH A FILLED SCHEDULE IS A CARING ONE, AND I ACCEPT THE ABOVE CONDITIONS.

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| SIGNATURE | DATE |
| EMERGENCY PATIENT, PARENT, OR GUARDIAN) | |

Patient Consent to receive mail and/or Telephone Messages

| (First Name) | | | (Ml.I.) |
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C. David Knox, DDS, P.A.

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

OUR LEGAL DUT!

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect (MM/DD/YR), and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by at plicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and malt the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

USES AND DISCLIC SURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

Treatment: We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

Payment: We may use and disclose your health information to obtain payment for services we provide to you.

Healthcare Operations: We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

Your Authorization: In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures parmitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

To Your Family and Friends: We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to selp with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

Persons Involved I i Care: We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or en ergency circumstances, we will disclose health information based on a determination using our professional judgment t disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

Marketing Health-R€ lated Services: We will not use your health information for marketing communications without your written authoriza ion.

Required by Law: We may use or disclose your health information when we are required to do so by law.

Abuse or Neglect: V'e may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

National Security We may disclose to military authorities the health information of Armed Forces personnel under certain circumstarces. We may disclose to authorized federal officials health information required for lawful intelligence, count rintelligence, and other national security activities. We may disclose to correctional institution or law enforcement chicial having lawful custody of protected health information of inmate or patient under certain circumstances.

Appointment Rer Inders: We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

PATIENT RIGHTS

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably to so. (You must make a request in writing to obtain access to your health information. You may obtain a form to rec. est access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-tit sed fee for expenses such as copies and staff time. You may also request access by sending us a letter to the adilless at the end of this Notice. If you request copies, we will charge you \$0.___ for each page, \$___ per hour for selff time to locate and copy your health information, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

Disclosure Accounting: You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

Restriction: You lieve the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. (You must make your request in writing.) Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the a ternative means or location you request.

Amendment: You have the right to request that we amend your health Information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

Electronic Notice: If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice ir vritten form.

QUESTIONS AND CC MPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your healt; information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or vi h the U.S. Department of Health and Human Services.

Contact Officer: Office Administrator

Telephone: (404) 283-3660 Fax: (404) 289-1992

E-mail:

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Address: PO Box 3, 90978 Decatur, GA 30037